

AREA PLAN AND SCORECARD

1 Summary

- 1.1 Following an intensive workshop, the Helensburgh and Lomond Area Committee concluded that the Area Plan was no longer effective in driving and monitoring service delivery to meet local needs and aspirations. The Committee decided at their Business Day on 23rd August to monitor local performance through a redesigned Area Scorecard, linked to the Corporate Plan and Service Plans.

2 Recommendations

- 2.1 It is recommended that the Area Committee agrees to
- a) set aside the existing draft Area Plan and
 - b) participate in the development of a new Area Scorecard to better reflect local issues within an Argyll and Bute context.

3 Detail

- 3.1 Argyll and Bute Council's Corporate Plan describes Corporate Outcomes, each linked to Scotland's National Outcomes. The Corporate Plan was adopted by Council in February and is being delivered through the Service Plans which were adopted at the same time. This method of allocating resources provides a clear model of agreeing the priorities for Argyll and Bute communities for the duration of the Corporate Plan.
- 3.2 The new Council Scorecard replicates the structure of the Corporate Plan and is underpinned by all the Service Plans. The use of fewer, more focused Success Measures in Service Plans provides a comprehensive view of performance across all service sectors from the Council Scorecard.
- 3.3 The current Area Plan, as reviewed at past Area Committee meetings, is resourced only to the extent that it reflects the relevant Service Plans, as no additional work can be undertaken due to limited resources. This imposes such limits on the Area Plan that it is only effective in the areas that are already being delivered through the Service Plans – and reported through the Council Scorecard. No additional work can be undertaken at a local level. The Helensburgh and Lomond working group concluded that the Area Plan is no longer effective.

- 3.4 There is a need and desire to monitor some sectors of service delivery more closely, especially those in the local area. This can be achieved through the design of the proposed Area Scorecard, which will include the top level Corporate Outcomes and a separate section with localised information. Committee Members will be consulted closely over what information is presented on their Scorecard, as each Area Committee may have different local priorities.
- 3.5 The new Area Scorecard will be developed in full consultation with all Committee Members if the Area Committee resolves to implement the proposed improvements.

For further information, please contact:

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